## **MOP Co-Op Computer Technician**

## **DESCRIPTION:**

Employment as a computer technician to perform services for multiple districts within the Mecosta-Osceola ISD.

## **REQUIREMENTS:**

A minimum of an Associate's Degree in computer-related technology or two to three years of equivalent experience is required. Certifications such as MCSE, A+, Net Plus, or CNE are a plus. Preference may be given to applicants with a Bachelor's Degree from a certified or accredited educational institute with intensive course work in personal computers.

## **ESSENTIAL DUTIES AND RESPONSIBILITIES:**

- Troubleshoot, diagnose, repair, upgrade and install PC-based hardware and software.
- 2. Must have good communication skills which include the following:
  - a. Ability to provide clear, simple instructions to non-technical users.
  - b. Ability to call a company's tech support lines for help when needed.
  - c. Help teachers and students with software problems or understanding error messages.
  - d. Produce technical documentation for tasks.
- 3. Actively and positively support the district's technology strategy with staff and students.
- 4. Maintain a cooperative, harmonious relationship with professionals and others within the school setting.
- 5. Organize time, energy and workload in order to meet responsibilities and complete assignments with due consideration of priorities among various responsibilities.
- 6. Must be able to lift 40-pound loads regularly.
- 7. Assume responsibility to transport self to assigned worksites.
- 8. Regular and predictable attendance.
- 9. Pursuant to "School Safety" legislation (2005 PA 129-131 and 138) enacted into law January 1, 2006, must pass a criminal history background investigation conducted by the Michigan State Police (MSP) and the Federal Bureau of Investigation (FBI).
- 10. Other duties as assigned.